

**PEERLESS PRESS, INC.**

January 23, 2002

Renata Hesse
Trial Attorney
Antitrust Division
Department of Justice
601 D Street NW, Suite 1200
Washington, DC 20530

Re: U.S. vs Microsoft

Dear Ms. Hesse:

I am writing to you to let you know that I am in support of the settlement of the case of the U.S. vs Microsoft for the following reason:

I work for a small business which uses and depends on a lot of Microsoft software in our computers to help run our business better and more efficiently. In my opinion, there has been no consumer harm as a result of any actions taken by Microsoft. In fact, Microsoft's innovation has led to tremendous benefits for consumers, such as better products and lower prices. Antitrust law is supposed to be about consumer harm, and on that key issue, the government has failed to show any harm whatsoever.

Given that the economy is now in recession, the last thing we need is more litigation and regulation of the high-tech industry. Settlement of this case is in everyone's best interests - the technology industry, the economy and consumers.

I, as a concerned consumer, can only hope that the agreed upon settlement would be left in place. Further litigation can only cost the taxpayers more money and would it really be able to provide a better solution?

Thank you for taking the time to read my letter and hopefully your consideration.

Sincerely,

Susan C. Letterman